



# SR3620-2S-SB2

## User Manual

SOHEORAND Series

# Introduction

## About this Manual

Thank you for using the product of RAIDON Technology Inc.

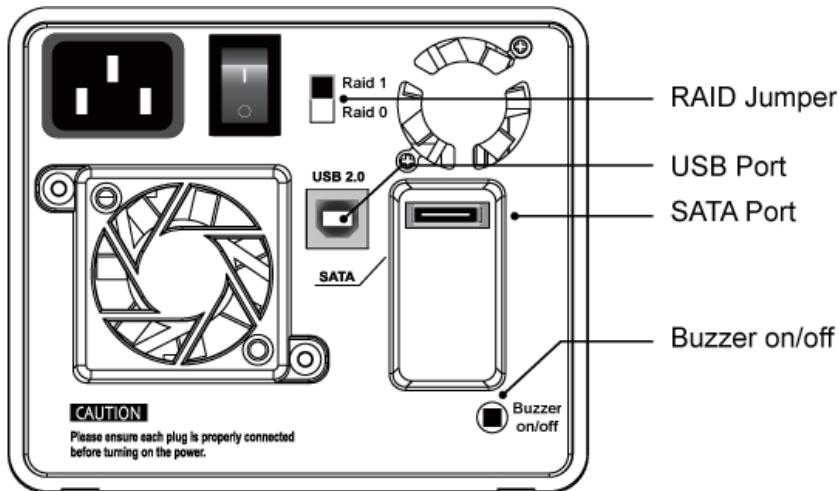
This user manual will introduce the STARDOM SR3620-2S-SB2 products. It is recommended that you go through this manual before starting using the STARDOM SR3620-2S-SB2 products. Although the information has been verified before published, specifications are subject to change without prior notice. Please refer to [www.stardom.com.tw](http://www.stardom.com.tw) for any product specification or update of related information.

If you have any questions on STARDOM products or need the latest product information, user manual or firmware, please contact us at [supporting@raidon.com.tw](mailto:supporting@raidon.com.tw) and we will get back to you as soon as possible.

Notice: RAIDON Technology Inc. only provides technical support and service to RAIDON direct customers. For end users or non-direct customers, please contact your distributor for better support and prompt responses. If your product is not purchased directly from RAIDON, please do not contact us directly since you may not get any reply.

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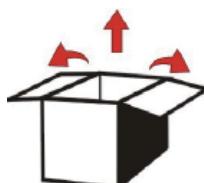
## Rear View



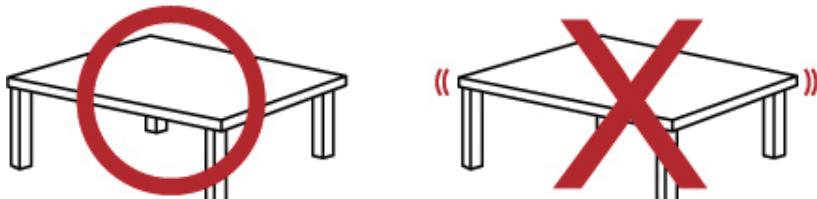
## 2. Hardware Installation

Please follow the following procedures to complete the hardware installation of SR3620-2S-SB2:

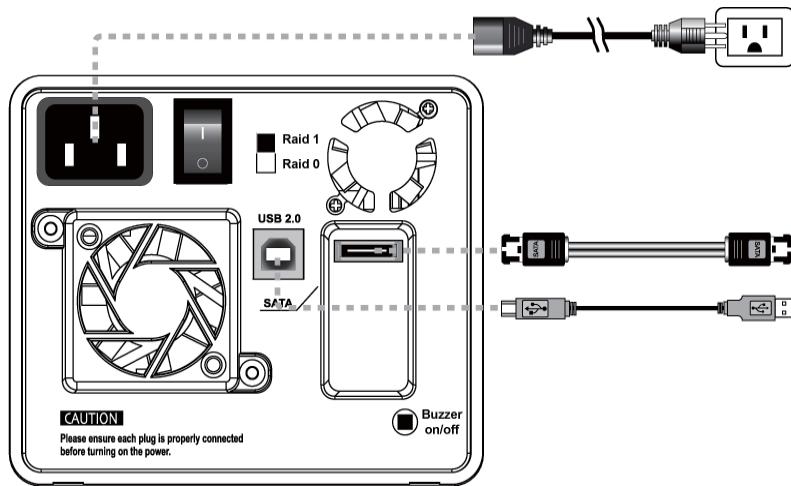
Step 1 Open the outer package and take out the product body. (Make sure the related accessories and the product body are not damaged or missing. If you have any questions, please contact the distributor or sales)



Step 2 Mount the product to a stable surface. Make sure that the fan is not blocked and there is appropriate space around for heat dissipation. (Do not place the product nearby water area or any environment that may cause damage to the product)



Step 6 Connect the cables to the corresponding jacks. Then connect the power cord.



Step 7 Hardware installation is completed. You can power on the system to start the related setup and application.

**Installation completed.** Your operating system will automatically recognize the hardware. Once recognized, you will be able to use it.

# Chapter 1 RAID Introduction

## 1.1 What is RAID?

It is inevitable that a single hard disk, either with SCSI or IDE interface, will suffer the compatibility problem between the motor rotational speed and the transfer interface. As a result, an Ultra160 SCSI or ATA100 IDE hard disk can only achieve the transfer rate of up to 30MB/Sec at the bandwidth of 100MHz. In addition, the life span of a hard disk is limited. Once a hard disk is damaged, it is likely to lead to the system crash and data loss. Abovementioned are two severe problems in network system architecture. These factors have encouraged the generation of RAID (Redundant Arrays of Inexpensive / Independent Disks), a technology that combines multiple inexpensive and independent hard disks into an array of hard disks so as to increase data transfer performance and storage efficiency.

RAID implements the mechanisms such as Striping or Mirroring plus Parity Checking, to combine two or more physical hard disks into one virtual/logical disk array that allows On-line, quick access, huge capacity and fault tolerance. If one of the hard disks in the array is damaged, the system continues to operate using the remaining working hard disks, resulting in no system crash or data loss.

In summary, RAID technology increases the performance and data security in network system architecture.

## 1.2 RAID Functions

- Expanding storage capacity
- Increasing data transfer speed
- Saving cost
- Inherent Fault Tolerance
- Hot Swap
- Auto-Rebuild
- Hot Spare
- On-line Capacity Expansion

## 1.3 RAID 0 vs. RAID 1

STARDOM SR3620-2S-SB2 provides two level applications: RAID 0 (Striping) and RAID 1 (Mirror):

### **RAID 0: Striping (fast, has no fault tolerance; requires at least two hard disks)**

At the RAID 0 level, the data of hard disks in the entire array is scattered and disassembled. For a server concerned, the array is considered as a large hard disk of which the capacity is approximately equal to  $N$  times as large as the smallest capacity of its  $N$  physical disks actually installed. For instance, if two physical disks are installed with one at 40GB and the other at 80GB, then the usable capacity at the RAID 0 level will be approximately 80GB. Because multiple read/write can be operated with parallel method, the import/export efficiency of the array is much better than that of the single physical disk.

The RAID 0 array does not backup data, so it is not regarded as a real RAID application. If one of the hard disks is damaged, the entire array will fail, and all data in the array will be lost. Therefore, the fault tolerance of RAID 0 is lower than that of any hard disk in the array. However, RAID 0 is still the term widely used to describe these arrays. It is because that its basic idea is similar to real RAID application.

### **RAID 1: Mirroring (slow, has fault tolerance, and requires at least two hard disks)**

In the RAID 1 array (commonly referred to as mirroring array), hard disks are paired up; each of the two

# Chapter 2 Features and Specifications

## 2.1 Features of Hardware

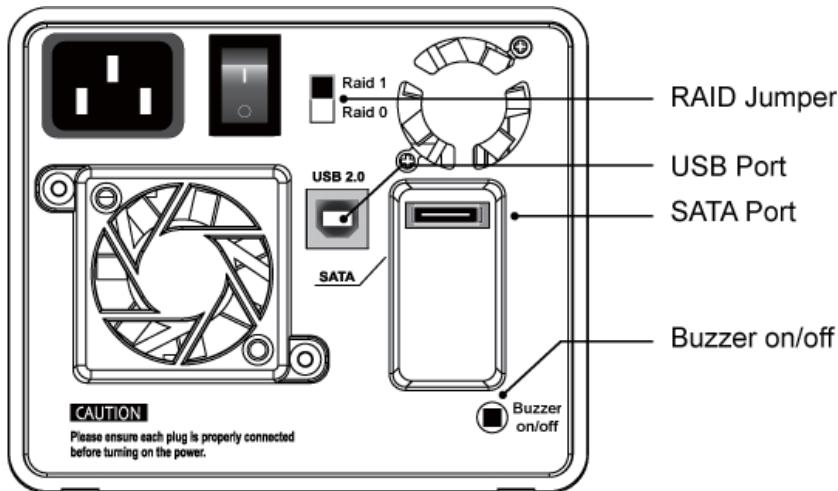
STARDOM SR3620-2S-SB2 is an external RAID subsystem which supports simultaneously two transfer interfaces, SATA and USB2.0, and provides users with cost-effectiveness and safety. Be it for home or office, this subsystem has the RAID 0 function that can combine and properly use the capacity of two hard disks; it offers faster transfer performance but has no fault tolerance. If you are concerned about data security, this subsystem also supports the RAID 1 function which works through the mirroring operation in order to enhance security and reliability of data storage.

The STARDOM SR3620-2S-SB2 comes with the following features:

- USB2.0 + SATA interfaces: Through the composite interfaces, plug-and-play will work on either PC or MAC system.
- Supports RAID 0 and RAID 1: On RAID 0, the transfer speed can be stably maintained up to 70MB/sec.
- System Auto-detecting Function: Monitors the status of the fan and warns via LED indicators when malfunction happens.

## 2.2 Hardware Specifications

Product Model	SR3620-2S-SB2
Chipset	SIL4723 + SPIF215A Chip
Host Interface	USB 2.0 + SATA II Combo
Drive Interface	2 x 3.5" SATA HDDs
Transfer Rate	USB2.0 (56MB/Sec); SATA II (300MB/Sec)
RAID Levels	0, 1
Hot-Swap	Yes
Cooling Fan	3 cm Fan x 1 + 4 cm Fan x 1
Power Supply	Input: AC 100~240V Output: 70Watts
LED Display	Yes
Case Material	Aluminum Alloy
Dimension (mm)	122W x 205D x 105H
Weight (kg)	1.67



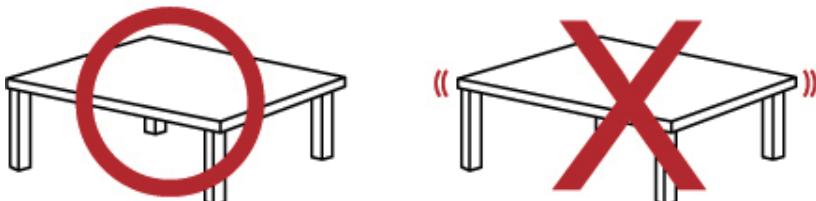
### 3.2 Environment Requirements and Precautions

1. Although SR3620-2S-SB2 allows users to use hard disks with different capacities, it is recommended that identical hard disks be used to gain convenience in purchasing hard disks and better performance in using them.
2. Please make sure that hard disks are free of any bad track. Otherwise, system crash or the loss of all data will occur in case of any hard disk malfunction.
3. It is recommended that the mode RAID 0 or RAID 1 is determined beforehand. Once the system is being re-set after setup for use, the data of hard disks will be damaged.
4. RAID 0 does not have data backup function. They can combine all hard disks into a large-capacity hard disk to have faster transfer performance. All data in the hard disks will be damaged in case of any hard disk malfunction.

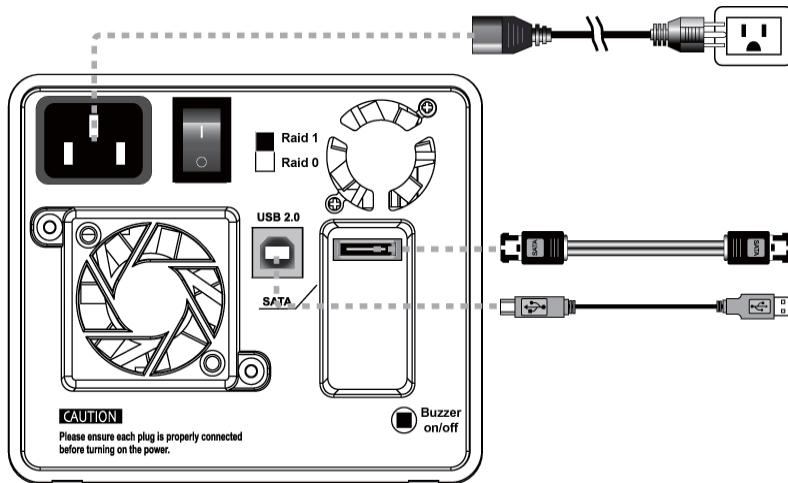
### 3.3 Hardware Installation

After verifying that the product body and related accessories are not missing or damaged, please follow the following procedures to complete the hardware assembly.

Step 1 Mount the product to a stable surface. Make sure that the fan is not blocked and there is appropriate space around for heat dissipation. (Do not place the product nearby water area or any environment that may cause damage to the product)



Step 5 Connect the cables to the corresponding jacks. Then connect the power cord.



Step 6 Hardware installation is completed. You can power on the system to start the related application.

### 3.4 RAID level setup and notes for use

SR3620-2S-SB2 is a RAID subsystem which supports RAID 1 and RAID 0. Once RAID level is set up, any change of the RAID mode while it is in use will lead to data damage.

Before setting up the RAID level, please consider what is your purpose for use. If your need is data security, then please set to the RAID 1 mode; if you want to expand the storage capacity, then you can set to the RAID 0 mode.

You can set the RAID level by using the Switch panel on the back of the product body. The factory default value of SR3620 is RAID 1.

#### 3.4.1 The RAID 1 mode (default value)

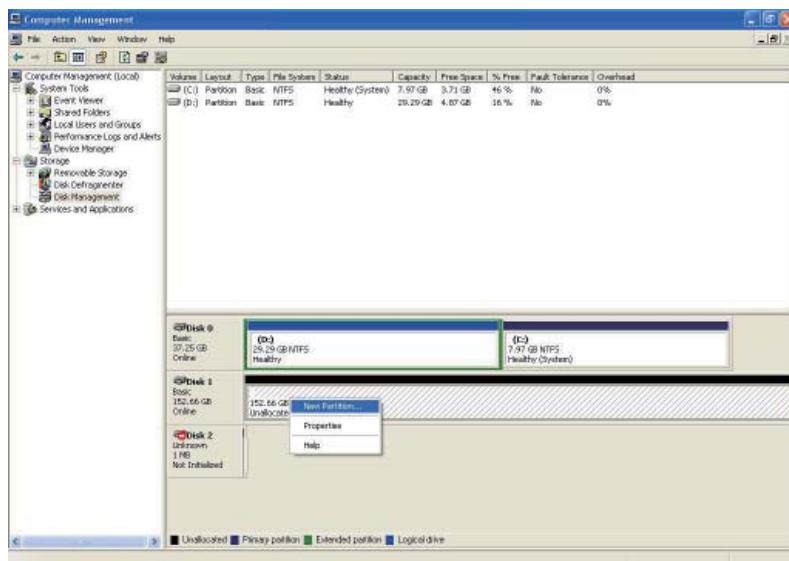
Please refer to the following installation instructions:

1. With the power turned off, install two hard disks in the tray of SR3620, and then insert the tray.
2. Turn on the power; the system will auto-detect the HDD status and set Device 0 as the source disk. The capacity is based on the smallest hard disk.
3. After the detection, please use the disk management tool that is provided by the operating system to complete the "initialization" and "formatting" of hard disks. (Please refer to Section 3.5)
4. Installation completed. You can now start to use SR3620 in the RAID 1 mode.

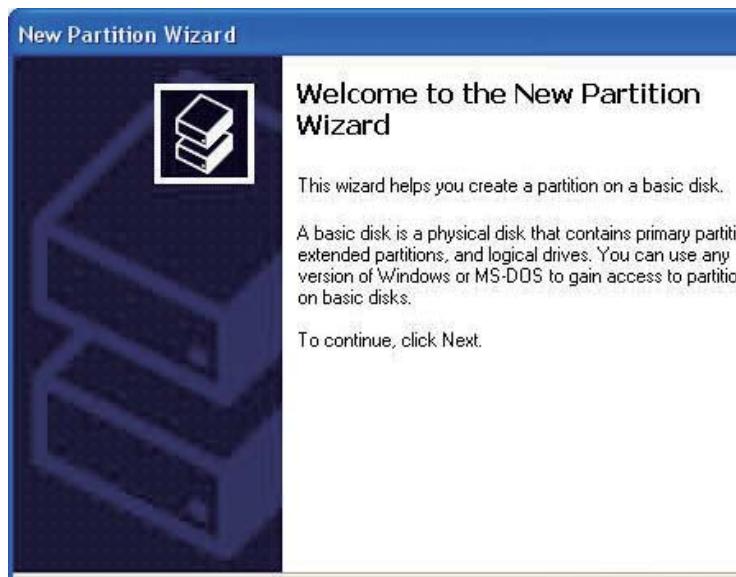


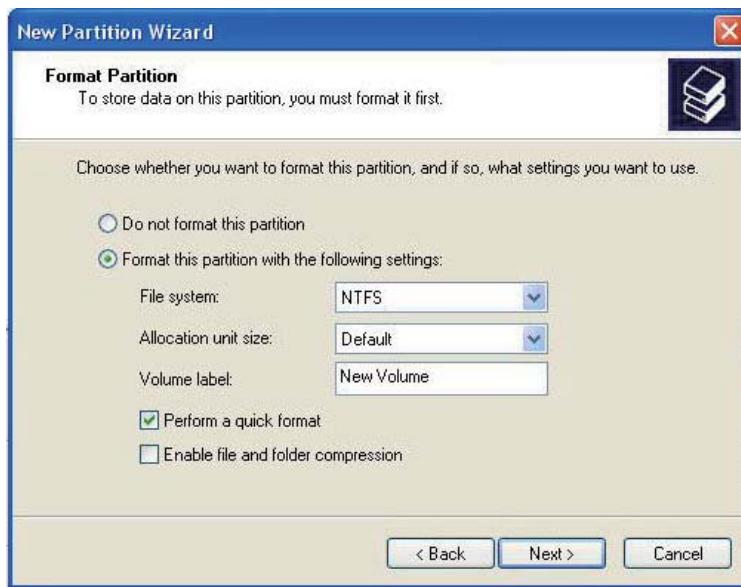
Note : 1. If you turn on the power without installing the hard disk(s), the system will not function in the RAID 1 mode.  
2. If you install only one hard disk, please install it at the Device 0 position; otherwise the system will display error.  
3. For higher performance, it is suggested that you use two identical hard disks.

Step 3 Enter the "Disk Management" and select the newly added HD, and start "initializing" the HD. After the initialization is done, you can "format" the HD as a described one according to your preference or need.

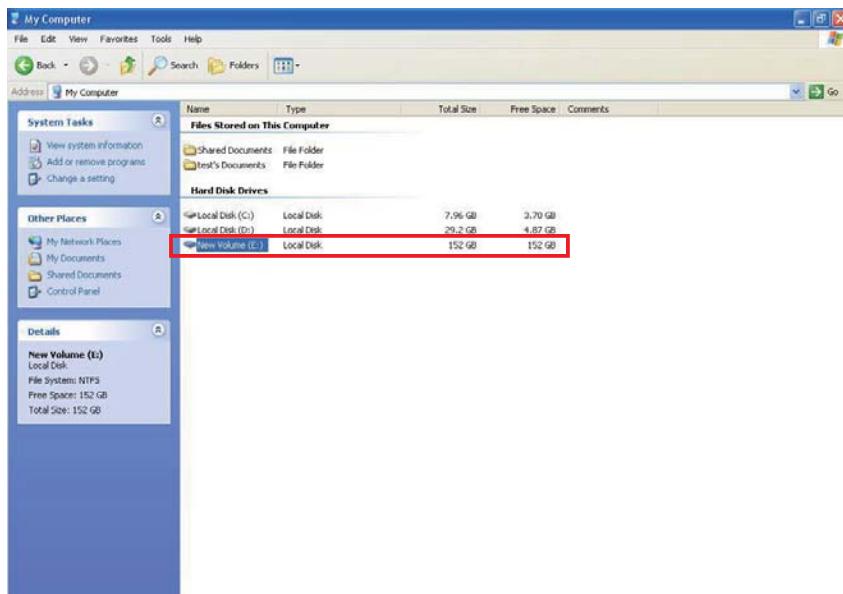
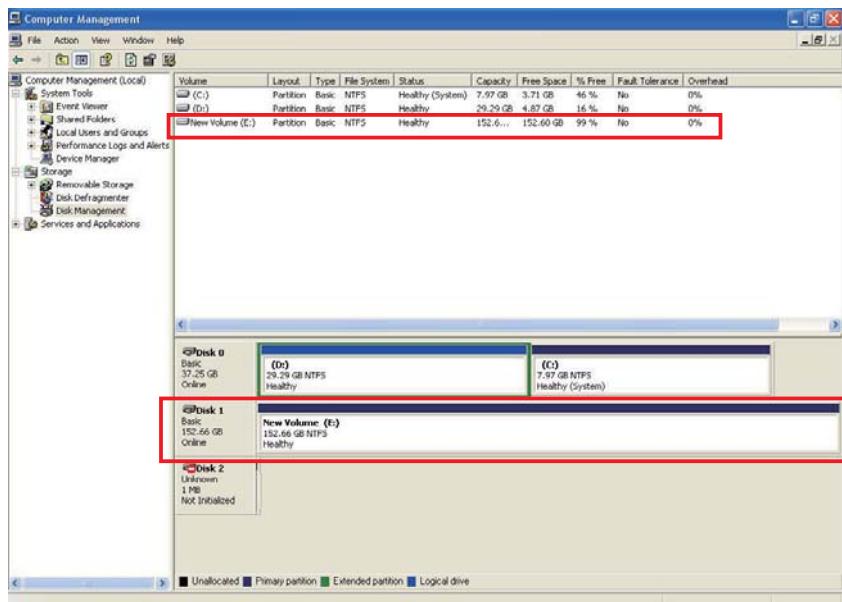


Step 4 After you have selected "New Partition..", the system will pop up the related window to guide you through the formatting of the HD. You only need to select and complete in order.





Step 6 Once the formatting is completed, the window will display the current status of the HD. "My Computer" will also show one newly added HD.



Step 7 Installation completed. You can now start to use your newly added HD.

## Memo



## Note